



NVC NEW ZEALAND LTD
 18 Ra Ora Drive, East Tamaki, Auckland
 P.O.BOX 97513, Manukau 2241
 Ph: 09 2788833 / 2222721 / 2222726
 Fax: 09 2788832
 Email: Info@nvcnz.co.nz

GOODS RETURN AUTHORIZATION FORM

Please complete and return this form by either fax or email to:

Fax: 09-2788832
 Email: info@nvcnz.co.nz

GRA NO. (NVC Office only):

ITEM NO.	QUANTITY	CUSTOMER'S PO NO.	SUPPLIER'S INV NO.	RETURN REASON

Company Name: _____

Branch Name: _____

Contact Phone No. _____

Contact Email: _____

Customer Reference No.: _____

Prepared by: _____

Date: _____

RETURN TERMS & CONDITIONS:

- * All returns must be authorized with a completed GOODS RETURN AUTHORIZATION (GRA) form.
- * Returned merchandise must be in the original packaging and in resalable condition.
- * Please note credits cannot be issued for shipping costs or merchandise purposefully damaged.
 - * If goods are proven faulty, we will provide a replacement free of charge.
 - * Items must be received into NVC warehouse for a credit to be processed.
- * We recommend shipping your return products via a tracking courier. We will not reimburse any related shipping charges for returns.
- * All returns are subject to a 10% restocking fee unless faulty or an arrangement is made by mutual agreement with NVC NZ Ltd.